



TRAINING DAYS 2020

Zendesk Explore, I and II

8:30	Introduction Get To Know Explore And Its Pre-Built Dashboards Create Custom Queries - Part I
10:20-10:30	BREAK Create Custom Queries - Part II Add, Customize And Share Dashboards
11:50-12:35	LUNCH Review Exercise, I Bringing it All Together: A Collaborative Activity, I Create a New Dataset Use Result Manipulation And Calculations - Part I
2:10-2:20	BREAK Use Result Manipulation And Calculations - Part II Use Advanced Filters On Dashboards Review Exercise, II Bringing it All Together: A Collaborative Activity, II
4:00	End of Day

Subject to change

Questions? Contact us at trainingevents@zendesk.com